



CHESTERFIELDS

OF ENGLAND

1931

International Shipping | FACTSHEET

Shipping your furniture with Chesterfields of England

We are often asked about our shipping process, as many customers do not have experience of importing furniture goods. In addition to the general information we provide via our website, we offer the following guidance.

We do stress however, that each customer must be prepared to do their own due diligence checks before committing to purchase from us, as each country will have its' own import protocols



Our shipping fees

The fees we charge cover your order from the UK to the receiving depot in your country or residence. From that point we hand the relationship over to the depot that will correspond with you directly to settle your import taxes and any other duties due. You may also arrange, at your own cost, the onward transfer of your furniture into your home with the depot itself or pick your order up independently.

Paperwork

Our shipper will provide all the necessary documents for your shipment. As a minimum this is usually the Commercial Invoice & Express Bill of Lading. Our shippers will send this once your vessel has sailed. Middle East shipments will also require a Certificate of Origin an/or other Consular Documents.

European shipments require no documentation for movement within the EU.

Fumigation

All wood used during manufacture complies with ISPM15 regulations (International Standards For Phyto-sanitary Measures No. 15 - ISPM15). There is more detail on this subject, but that is for our shippers to worry about! Usually the ISPM 15 stamp suffices for fumigation requirements – in Australia our shippers will also complete a declaration form.



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Import Duties

Import duties (or taxes) are usually calculated on the value of the goods imported into that particular country (note: EEC not applicable). The calculations vary from country to country and there is NO standard way of calculating these figures. The amount is dictated to by each countries Government.

Gaining an import duty estimate

We appreciate that you may want to get an estimate from a local import depot before committing to purchase from us. To help you do this, we have given some 'typical' weights below (enough to get an approximate estimate) and of course you can find the dimensions of your furniture on our website www.chesterfields.co.uk.

Item	Weight
Chair	15 kgs
2 Seat sofa	25 kgs
3 Seat sofa	35 kgs
4 Seat sofa	45 kgs



Wrapping, protection and insurance

For countries outside Europe all furniture is then securely attached to ISPM 15 Pallets for safe handling at ports and warehouses. All permanent legs/feet, where feasible, are removed for shipping to be re-attached on arrival into your home. Typically, we offer the following 'export wrap' as part of your shipping fee.

- 3 layers of soft bubble wrap
- 2 layers of black shrink-wrap protection
- 2 further layers of heavy-duty bubble wrap
- 4 layers of black shrink-wrap protection

Costs

We are proud to offer the best shipping process available to us – where possible we have 'over delivered' on packaging and insurances, so that your furniture has the best chance of arriving into your home in-tact and exactly as it left us in the UK. Details of our shipping costs can be seen on our website (<http://chesterfields.co.uk/chesterfield-sofas/Shipping.html>), but here is a quick reminder of how it works:

Destination	Up to 3 seats	Each additional seat
USA / Canada	£425	£75



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